What People are Saying About U-M Lean Healthcare

“The course was interactive, informative, motivating, and also very practical.”

“The concepts challenged us to think before we act. I learned managers should stop trying to ‘solve’ everything and instead become a resource for end users to excel in a Lean environment.”

“The experience of working and learning with others from different fields really broadened the learning opportunity.”

“Immensely valuable; I feel more like a Lean thinker.”

Combining World-Class Lean Healthcare Training Expertise with Interactive Hands-On Experience

Program Benefits
An outstanding team of Lean specialists leads this five-day Lean certificate program. You will learn how to apply Lean concepts and tools of the legendary Toyota Production System (TPS) in your healthcare enterprise.

The University of Michigan is a national leader in using Lean practices to improve quality and patient satisfaction while saving time and money.

You’ll learn new ways to think about your healthcare environment, culture, and role as a leader.

• Best-in-class teaching hospital that benchmarks itself
• Selected case study prepared by U-M Health System Lean Coaches
• U-M healthcare hands-on simulation
• Earn CME credits

Who Should Attend
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• Healthcare executives
• Physicians
• Nurses
• Clinical staff
• Industrial and management engineers
• Laboratory and specialized healthcare services
• Insurance company staff
• Pharmaceutical staff

The University of Michigan’s College of Engineering was founded in 1853. Today, Michigan Engineering and its academic departments rank in the top ten in their respective areas (U.S. News and World Report). The faculty’s ongoing research and industry consultation in engineering contribute to Michigan’s strength and impact on professional development. Michigan Engineering’s research expenditures for fiscal 2014 totaled $217.9 million, placing it in the forefront of collegiate engineering research in the U.S.

Integrative Systems + Design (ISD), a division of Michigan Engineering, offers credit courses to students on campus and at locations around the world. Recognized as a global leader in online education in addition to offering on campus programs, ISD provides lifelong learning to technical professionals, and has served more than 100,000 with intensive short courses, conferences, professional certifications, and online advanced degree and certification programs.

ISD responds to the needs of industry, healthcare, government, the military, and non-profit organizations with specialized education programs.

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Knowledgeable Instructors with Real-World Experience

Jack Billi, M.D.
Associate Dean for Clinical Affairs for the University of Michigan Medical School and Associate Vice President for Medical Affairs at U-M Health System.

Toni Benner
International presenter with more than 20 years of experience applying Lean Six Sigma in the healthcare industry.

Dave LaHote
The retired President of Lean Education at the Lean Enterprise Institute, where he continues as an instructor.

Bruce K. Muma, M.D.
Chief Medical Officer, Henry Ford Physician Network.

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2015 Program Dates
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Ann Arbor, Michigan

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What People are Saying About U-M Lean Healthcare

“The course was interactive, informative, motivating, and also very practical.”

“The concepts challenged us to think before we act. I learned managers should stop trying to ‘solve’ everything and instead become a resource for end users to excel in a Lean environment.”

“The experience of working and learning with others from different fields really broadened the learning opportunity.”

“Immensely valuable; I feel more like a Lean thinker.”

Learn more and register for upcoming courses at: isd.engin.umich.edu/LeanHealthcare

About Michigan Engineering and Integrative Systems + Design

The University of Michigan’s College of Engineering was founded in 1853. Today, Michigan Engineering and its academic departments rank in the top ten in their respective areas (U.S. News and World Report). The faculty’s ongoing research and industry consultation in engineering contribute to Michigan’s strength and impact on professional development. Michigan Engineering’s research expenditures for fiscal 2014 totaled $271.9 million, placing it in the forefront of collegiate engineering research in the U.S.

Integrative Systems + Design (ISD), a division of Michigan Engineering, offers credit courses to students on campus and at locations around the world. Recognized as a global leader in online education in addition to offering on campus programs, ISD provides lifelong learning to technical professionals, and has served more than 100,000 with intensive short courses, conferences, professional certifications, and online advanced degree and certification programs.

ISD responds to the needs of industry, healthcare, government, the military, and non-profit organizations with specialized education programs.

For more information about ISD, visit isd.engin.umich.edu

Questions? Email meonline@umich.edu

Combining World-Class Lean Healthcare Training Expertise with Interactive Hands-On Experience

Program Benefits
An outstanding team of Lean specialists leads this five-day Lean certificate program. You will learn how to apply Lean concepts and tools of the legendary Toyota Production System (TPS) in your healthcare enterprise.

The University of Michigan is a national leader in using Lean practices to improve quality and patient satisfaction while saving time and money.

You’ll learn new ways to think about your healthcare environment, culture, and role as a leader:

• Best-in-class teaching hospital that benchmarks itself
• Selected case study prepared by U-M Health System Lean Coaches
• U-M healthcare hands-on simulation
• Earn CME credits

Who Should Attend
All of the following attendees will benefit from this program:

• Healthcare executives
• Physicians
• Nurses
• Clinical staff
• Industrial and management engineers
• Laboratory and specialized healthcare services
• Insurance company staff
• Pharmaceutical staff

Program Information

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Lean Healthcare

Transform Your Healthcare Organization
Learn from experts how a best-in-class teaching hospital continues to increase its efficiency, quality, and patient satisfaction by fostering Lean thinking throughout the entire healthcare management and delivery process.

Learn more and register for upcoming courses at: isd.engin.umich.edu/LeanHealthcare

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