Learn more and register:
isd.engin.umich.edu/LeanLeadership

Lean Leadership

Lead a Sustainable Lean Culture
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Who Should Attend
• Anyone in a leadership position from supervisor to CEO
• Leaders in any industry including but not limited to manufacturing, service, and healthcare
• People who are struggling with creating a sustainable culture of continuous improvement

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Learning Objectives
• Learn valuable skills to transform and lead a Lean Enterprise
• Develop management tools to drive continuous improvement in your organization
• Gain the methodologies to sustain a culture of lean thinking

Networking
"Dine Out"
When class is finished for the day, enjoy a casual night out with your classmates in an organized excursion to one of Ann Arbor’s many great restaurants.

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Your Plan to Succeed

Lean Leadership prepares you to head back to your organization with a clear definition of your role leading a Lean enterprise and an action plan to fulfill it.

To prepare to lead and transform a Lean enterprise, you will:

- Learn elements of a Lean Management System (LMS) and address gaps in your current system
- Create your own Leader Standard Work
- Hone your ability to perform Gemba Walks, conduct 5S audits, facilitate shift start-ups and end-of-shift activities, monitor performance, and communicate with employees
- Design a Visual Management System
- Gain the skills necessary for facilitative leadership, including planning and organizing, communication, trust development, observation, motivation, and providing direction
- Learn how to teach and coach others using A3s, Training within Industries (TWI), and Toyota Kata
Instructor

Drew Locher

Drew Locher has over 30 years of management, consulting, and teaching experience in enterprise excellence. He has helped companies in a wide variety of industries including healthcare, transportation, distribution, education, financial services, and manufacturing implement Lean and organizational redesign.

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Program Overview

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Communication
• The communication process
• Sending mixed messages
• Effective communication skills
• Barriers to communication
• Effective meeting skills

Visual Management Systems
• Elements of a comprehensive Visual Management System (VMS)
• Introduction to A3
• A3 homework
• VMS homework

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