

7 Lean Levers

1. **Develop and Implement Standardized Work Practices**
2. **Apply Visual Management.** Manage conformance using few simple metrics over regular pitch intervals with a visual control board or 'takt image'
3. **Improve Flow/Eliminate Waste.** Eliminate non-value added activities, work in smaller batches (one-piece flow)
4. **Quality Ownership/Error Proofing.** Stop defects from being passed to next operation or prevent them from occurring
5. **Load Balancing.** Balance capacity across operations to match customer demand
6. **Load Leveling.** Ensure workloads are balanced across operators
7. **Segment Complexity.** Separate work into simpler, more manageable tasks to improve flexibility/work load balance

Used with permission. Dr. Pat Hammett, Director of live and online Six Sigma programs, University of Michigan College of Engineering.



From the Lean-Six Sigma Green Belt Certification

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